

Some Things to Keep in Mind

We hope you find our reviews helpful and instructive, and we do our very best to ensure they continue to provide value for both operators and vendors.

Here are some key points to keep in mind:

- **We aim to be suitably comprehensive in our testing.** Our testing aims to get a representative view of the product's function and performance, and to test the vendor's specific claims, in the real-world. The testing is not exhaustive, meaning that we do not test an infinite number of times, and we do not test every use case permutation. We aim to test the majority of use cases or permutations we believe would be of highest value to operators, so it is possible we did not test for your use case. If you cannot find something you are looking for, please reach out to us at info@agetechlabs.ca.
- **We aim to be impartial in our testing and reviews.** We follow an adapted scientific method (reference [here](#)) so that our testing is structured and has grounding in science and applied engineering. However, we are human, and that means we bring our biases, likes, and dislikes to this process. Following the scientific method is meant to limit the impact of those on our testing and reviews, but sometimes our enthusiasm (or the opposite), may come through in our reviews.
- **We aim to provide a representative view of product function and performance.** Our testing and reviews do not guarantee performance or function of the product. Our goal is to provide a representative view of the how the product works, its areas of strength, and its limitations, as we see them. However, this does not guarantee how the product might work for you or your use case.
- **We are product agnostic.** We aim to provide an operator-centric, "how it works in the real-world" view of product functionality and performance, so in alignment with our impartiality, we are not product promoters. *Our testing and review of a product is not an endorsement in any way.* We do this work so operators can make more informed decisions of their own, and so vendors can receive some candid feedback to evolve their product.